

Interactions with staff

		Strongly Disagree	Moderately Disagree	Slightly Disagree	Slightly Agree	Moderately Agree	Strongly Agree
1	Working with staff inspires me to continue to do recovery-oriented work.	SD	MD	SLD	SLA	MA	SA
2	Staff supports me in encouraging consumer choice.	SD	MD	SLD	SLA	MA	SA
3	The way staff treats me helps reinforce my personal dignity.	SD	MD	SLD	SLA	MA	SA
4	Staff helps me feel hopeful for better futures for the people we serve.	SD	MD	SLD	SLA	MA	SA
5	Staff expresses disapproval of choices I make.	SD	MD	SLD	SLA	MA	SA
6	Staff makes me feel effective in my work.	SD	MD	SLD	SLA	MA	SA
7	Staff works in partnership with me.	SD	MD	SLD	SLA	MA	SA
8	Staff and I work together without judging each other.	SD	MD	SLD	SLA	MA	SA
9	Staff doesn't really listen to me.	SD	MD	SLD	SLA	MA	SA
10	Staff makes me feel less powerful.	SD	MD	SLD	SLA	MA	SA
11	Staff accepts me for who I am.	SD	MD	SLD	SLA	MA	SA
12	Staff makes judgmental statements about each other.	SD	MD	SLD	SLA	MA	SA
13	My opinions are not considered when staff makes decisions that affect me.	SD	MD	SLD	SLA	MA	SA
14	Staff treats me as a valued person.	SD	MD	SLD	SLA	MA	SA
15	Staff respects my spiritual or religious beliefs.	SD	MD	SLD	SLA	MA	SA
16	Staff shows respect for the work I do.	SD	MD	SLD	SLA	MA	SA
17	Staff is not respectful of me.	SD	MD	SLD	SLA	MA	SA
18	Staff gossips about each other.	SD	MD	SLD	SLA	MA	SA
19	Staff motivates me to do a good job.	SD	MD	SLD	SLA	MA	SA
20	Staff doesn't believe what I have to say is important.	SD	MD	SLD	SLA	MA	SA
21	Staff helps me feel more committed to my work.	SD	MD	SLD	SLA	MA	SA
22	Staff is interested in my background	SD	MD	SLD	SLA	MA	SA
23	I can talk with staff without fear of being judged.	SD	MD	SLD	SLA	MA	SA
24	Staff doesn't help me believe that individuals we serve can realize their hopes and dreams.	SD	MD	SLD	SLA	MA	SA
25	Staff appreciates my strengths.	SD	MD	SLD	SLA	MA	SA

Interactions of staff with individuals we serve

		Strongly Disagree	Moderately Disagree	Slightly Disagree	Slightly Agree	Moderately Agree	Strongly Agree
1	Staff works to inspire people to further their recovery.	SD	MD	SLD	SLA	MA	SA
2	Staff encourages individuals to actively make choices about their life.	SD	MD	SLD	SLA	MA	SA
3	Staff treats individuals in a way that increases their personal dignity.	SD	MD	SLD	SLA	MA	SA
4	Staff works with individuals to awaken hope for a better future.	SD	MD	SLD	SLA	MA	SA
5	Staff expresses disapproval of choices made by people we serve.	SD	MD	SLD	SLA	MA	SA
6	Staff's work with individuals makes them feel more effective in their lives.	SD	MD	SLD	SLA	MA	SA
7	Staff works in partnership with the individuals we serve.	SD	MD	SLD	SLA	MA	SA
8	Staff works with individuals without judging them.	SD	MD	SLD	SLA	MA	SA
9	Staff doesn't really listen to individuals we serve.	SD	MD	SLD	SLA	MA	SA
10	Staff's interaction with individuals we serve makes them feel less powerful.	SD	MD	SLD	SLA	MA	SA
11	Staff accepts the individuals we serve for who they are.	SD	MD	SLD	SLA	MA	SA
12	Staff makes judgmental statements about those we serve.	SD	MD	SLD	SLA	MA	SA
13	Staff doesn't consider the views of individuals when making decisions that affect them.	SD	MD	SLD	SLA	MA	SA
14	Staff treats individuals served as valued persons.	SD	MD	SLD	SLA	MA	SA
15	Staff is interested in the spiritual or religious beliefs of the individuals we serve.	SD	MD	SLD	SLA	MA	SA
16	Staff shows respect for the efforts individuals make to improve their lives.	SD	MD	SLD	SLA	MA	SA
17	Staff is disrespectful to individuals we serve.	SD	MD	SLD	SLA	MA	SA
18	Staff gossips about the individuals we serve.	SD	MD	SLD	SLA	MA	SA
19	Staff motivates individuals to improve their lives.	SD	MD	SLD	SLA	MA	SA
20	Staff doesn't believe what individuals have to say is important.	SD	MD	SLD	SLA	MA	SA
21	Staff works with individuals to help them feel committed to improving their lives.	SD	MD	SLD	SLA	MA	SA
22	Staff is interested in the background of the individuals we serve.	SD	MD	SLD	SLA	MA	SA
23	Individuals we serve can talk to staff without fear of being judged.	SD	MD	SLD	SLA	MA	SA
24	Staff doesn't help individuals realize their hopes and dreams.	SD	MD	SLD	SLA	MA	SA
25	Staff works with individuals we serve to enhance their strengths.	SD	MD	SLD	SLA	MA	SA